



# London Borough of Hounslow

## Hounslow Adult & Community Education Course Information Sheet

Course Title	Course Code	Day/s	Time	Start Date	End Date	Number of weeks
L2 Certificate Understanding Behaviour that Challenges	MZ229FPA	Tues	9.30am- 4.30pm	15/9/2020	9/2/2020	19

\*Please note – The first two hours of each session will be teacher led (9.30am-11.30am). the rest of the session (11.30am-4.30pm will be self-study with tutor support.

This is a qualification course that will be delivered online. The qualification is awarded by NCFE

<https://www.ncfe.org.uk/>

By completing the qualification, learners will develop in-depth knowledge of behaviour that challenges which could support progression onto other appropriate qualifications and into relevant employment in the health and social care sector.

This qualification would be valuable to learners already working in education and health and social care settings

### By the end of the course you will be able to:

- Understand how behaviour can be perceived as challenging investigating the underlying issues that affect behaviour and the impact it can have on others
- Understand how to identify behavioural changes and triggers that may escalate behaviour, investigating how strategies and support plans can promote positive behaviour. Legislation that protects the rights of the individual will also be investigated.
- understand the impact communication can have on the management of behaviour that challenges, investigating the role of positive reinforcement and techniques to de-escalate behaviour. You will also gain an understanding of referral services available to support yourself and the individual
- Understand the importance of reflection following an incident of behaviour that challenges. You will also develop an understanding of the consequences of actions and how to maintain own wellbeing

### What is required to attend the course?

- Good level of literacy to be able to produce written assignments
- There are no specific prior subject knowledge required for this qualification. However, learners may find it helpful if they've already achieved a Level 1 qualification in healthcare, social care, childcare or supporting learning.

Initial Assessment date/s	Venue	Code
1/9/20 10am-12pm 8/9/20 12.30-2.30pm	Online Online	MZ277NAA MZ277NCA

### Assessment methods

All outcomes will be individually internally assessed using a range of methods including written assignments or tasks.

### **Technical Requirements for our Online Courses:**

- Access to internet with camera and microphone.
- You must know how to independently access Google Suite Apps - access to a Chrome Browser or Download Phone Apps to access Google Meet, Google Classroom and Google Docs.  
Link to download Chrome: <https://www.google.com/chrome/>
- A **hace.ac.uk** account – which will be created after enrolment if you do not have one. You will be sent the Log in Details to this NEW Gmail account the next day (initial password: Hounslow1).
- You must check your hace.ac.uk regularly and accept the invite to Join the Google Classroom a day before your class starts.

### **After this course you will be able to progress to:**

- Level 2/3 Diploma in Health and Social Care
- Level 2 qualifications in Mental Health
- Level 2 Certificate in Principles of Working with
- Individuals with Learning Disabilities
- Level 2/3 Certificates in Understanding Autism
- Level 2/3 qualifications for the Children and Young
- People's Workforce
- Level 2/3 qualifications in Understanding Dementia

### **This course might be free/discounted for you please check your eligibility here:**

- <https://www.hace.ac.uk/courses>

### **Who can I contact for further information?**

- For more information please call 0208 583 6000
- For employment support, please visit <http://www.hace.ac.uk/employment-support>